

Andrew Barnard
Stroud Plumbing Ltd.

Dear Andrew

I wanted to put in writing my appreciation of the considerable work which you have undertaken for Jennifer and myself over the past 12 – 18 months.

This has included

- Major re-fit of an en-suite (which you were happy to take over after someone else had stripped out the old fittings, but vanished without trace before starting the re-fit).
- Total re-fit of the bathroom.
- Both of the above jobs involved some joinery and included full re-tiling and finishing to a very high standard.
- Several emergency call-outs for a burst pipe and leaking central heating drain valve.
- A number of visits to attend to toilet cistern overflows, which I had found too stubborn to resolve.
- Removal and replacement of a radiator, helpfully fitting this in to accommodate associated building work.

I have found all of your work to be to a very high, professional standard; your charges are always extremely fair and reasonable (I have sometimes had to persuade you to accept more!) and you have always been very flexible and willing to respond to urgent requests.

Perhaps most importantly of all is the utmost confidence I have in your honesty and integrity -- such that we were more than happy to give you access to the house to complete the en-suite re-fit when we were away on a foreign holiday.

I want to thank you for this superb service and wish your business well for the future.
-- your telephone number remains in a prominent place in our household !

Regards



Stewart Price
Painswick